

Crane Payment Solutions Policy on Support of Used Equipment

Crane Payment Solutions does not warranty, service or support Telequip products that have been refurbished by a non-certified third party company or Telequip products that are purchased on-line. The reasons for the policy are as follows:

- a. Crane Payment Solutions does not certify any vendor to refurbish Telequip products. Any claims to the contrary are a misrepresentation
- b. We cannot warranty the quality of the work done by a third party.
- c. We cannot guarantee the condition of the replacement parts, nor do we know what installation techniques have been employed by a non-certified third party
- d. We cannot vouch for the condition of the unit
- e. We cannot ensure Telequip parts have been used in the refurbishment of this product.
- f. Please be aware the “used” product you may purchase could be obsolete, with no available parts for repair.
- g. Crane Payment Solutions goes to great lengths to ensure compatibility with hundreds of Point-of-Sale systems from vendors worldwide. We cannot warranty that a re-furbished machine will be compatible with your Point of Sales System.

Active Telequip Product Lines

T-Flex™

CoinXpress™ CX25

Telequip product lines that have reached end-of-life:

CoinXpress™ (CX)

Transact 2 + CE

Telequip product lines that have reached end-of-life and end of support:

Transact

Transact 2

Transact 2+

Crane Payment Solutions is committed to delivering the highest quality products that are second to none. We strive to ensure a smooth installation process. If you do have issues or questions, please call: 800-225-0580 or visit: www.telequip.com